

Welcome Pets!



We warmly welcome your four-legged best friend and hope that both you and your animal family members have a pleasant and enjoyable experience while staying and shopping here. To help ensure the comfort and enjoyment of all our guests, we kindly request your assistance in following a few simple tips during your visit.

- Only domesticated pet dogs and cats (“Pet(s)”) are permitted to enter the Festival Walk. All other animals are prohibited, unless with the prior written consent from the Company.
- Pet owners must comply with all applicable laws and regulations, terms and conditions and the instructions of the Festival Walk staff. If pet owners are found to be in breach of any of these Terms and Conditions and/or if the Company in its sole discretion determines that the behaviors of the pet(s) or their owners are a threat to and/or a disturbance to others, the Company shall have the right to deny entry to the Festival Walk or request the pet owners and their pet(s) to leave immediately.
- “Fighting dogs”, or other “known dangerous dogs” as classified under the Dangerous Dogs Regulation (Cap 167D) are not allowed to enter Festival Walk.
- Pet owners should not leave their pets unattended. Please ensure pets don’t cause nuisance to others.
- Pets must be kept in a pet carrier or pet stroller with the cover properly closed.
- Pets are only allowed to enter shops showing “Pets Welcome” stickers.
- Under the Food Business Regulation, only food premises permitted by Food and Environmental Hygiene Department may allow dogs to enter. Apart from such permitted food premises, no person shall bring pets into any food premises including restaurants and supermarkets.
- Pet owners should maintain cleanliness at all times. Pets are allowed to foul within the mall area.
- If pet owners need to take their pets out of the pet carrier or pet stroller for a quick photo or cleaning, they should hold them securely in their arms and make sure that their pets are wearing a muzzle and kept on a leash.



Mid-to-large-size pets*# that cannot be carried in a pet carrier or pet stroller and needing to access **Private i Pets** (Shop G-29) must be kept on a leash not longer than 1.5m and are required to wear a muzzle. These pets can only use the designated entrance next to **Private i Pets** to enter the shop.

*Body length $\geq$ 40cm or weight $\geq$ 20kg

#Excluding guide dogs serving visually impaired persons

Pets' friendly tenants



In case of any disputes, Festival Walk (2011) Limited's decision shall be final.